
aray
Life Skills
Video Practice
Stand Out 5 Unit 2

Ask your students the following questions to introduce the topic of the video they will watch.



A. BEFORE **Discuss the questions with a partner.**

1. What are some examples of identity theft?
2. What can we do to avoid identity theft?

Silent Viewing: Show the video in segments without sound so students can guess at the story line.

WATCH THE VIDEO WITHOUT SOUND AND TRY TO GUESS THE STORY.



Second Viewing: Show the video again so students can check predictions.

WATCH THE VIDEO WITH SOUND AND TRY TO RETELL THE STORY.



Ask your students to watch the video and complete the activity. Replay the video if needed.



B **WHILE** **Watch the video and complete the parts of the conversation.**

Mateo: Wait a second. Where's my (1) _____ ? I can't find it.

Mr. Sanchez: Such as your driver's (2) _____ or social security (3) _____?

Naomi: You'd better notify the (4) _____ right away.

Mr. Sanchez: Then you should call the (5) _____ company right away.

Check the correct answers with students.



B. WHILE Watch the video and complete the parts of the conversation.

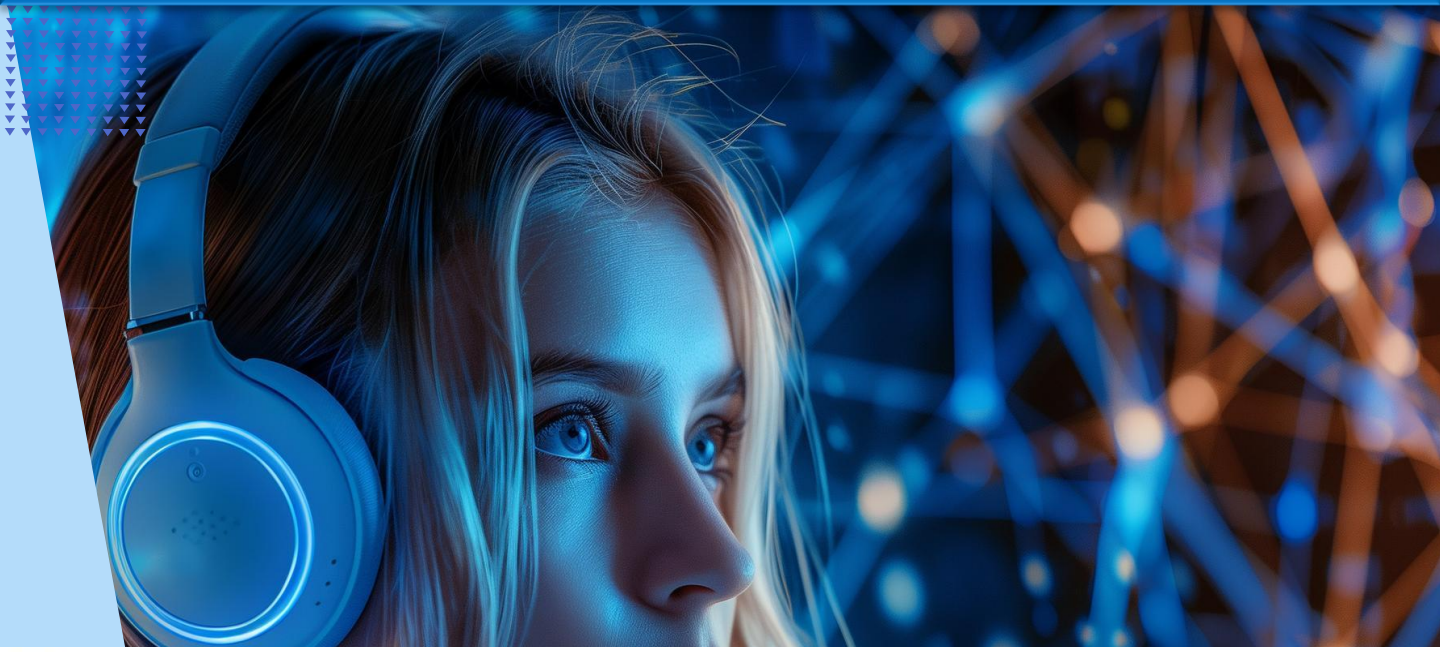
Mateo: Wait a second. Where's my (1) wallet ? I can't find it.

Mr. Sanchez: Such as your driver's (2) license or social security (3) number ?

Naomi: You'd better notify the (4) bank right away.

Mr. Sanchez: Then you should call the (5) credit card company right away.

Ask your students to watch the video and complete the activity. Replay the video if needed.



C **AFTER** **Read the statements and write *True* or *False*.**

1. Mateo thinks he lost his wallet at work. _____
2. Someone took $500 out of Mateo's bank account. _____
3. Mr. Sanchez tells Mateo to file a police report. _____
4. Mr. Sanchez will call the credit card company. _____

Check the correct answers with students.



C **AFTER** **Read the statements and write *True* or *False*.**

1. Mateo thinks he lost his wallet at work. False
2. Someone took $500 out of Mateo's bank account. True
3. Mr. Sanchez tells Mateo to file a police report. True
4. Mr. Sanchez will call the credit card company. False

Select students. Have partners take turns performing the task. Check and correct anywhere possible.



ROLE-PLAY A SCENE IN WHICH A CUSTOMER HAS LOST HIS OR HER CREDIT CARD AND IS ASKING THE TELLER FOR HELP. ONE STUDENT TAKE ON THE ROLE OF A BANK TELLER, AND THE OTHER STUDENT CAN TAKE ON THE ROLE OF A CUSTOMER.

UNIT 2 It's Called Identity Theft

Mateo: Thanks, Naomi. That was good. **Naomi:** I can see you enjoyed it. Would you like anything else? **Mateo:** No, that's enough. I'd better get back to work. **Naomi:** OK, then. Here's your check. **Mateo:** Wait a second. Where's my wallet? I can't find it. **Naomi:** Oh, no. Did you leave it at home? **Mateo:** Let me think. I had it this morning on the bus. I definitely remember that. I must have lost it. **Naomi:** You'd better notify the bank right away. You have an account at Glendale Bank, don't you? **Mateo:** I do. **Naomi:** There's a branch right around the corner. In fact, that's where Mr. Sanchez works. **Mateo:** That's right. I'd better go over there right now. **Naomi:** Don't worry about the bill. Good luck! **Mateo:** And that's what happened. **Mr. Sanchez:** I'm sorry to hear that, Mateo. When did you lose your wallet? **Mateo:** Last night or this morning, I'm not sure. I think I left it on the bus. **Mr. Sanchez:** Uh-oh. Was there a lot of money in it? **Mateo:** About twenty dollars, I guess. But my ATM card was in it, too. That's why I came in to see you. I need a new ATM card. **Mr. Sanchez:** Well, sure. I can get a new ATM card for you. But first, I think we should check on your account. **Mr. Sanchez:** Mateo, did you withdraw some cash this morning? **Mateo:** No, I haven't withdrawn any money for a couple of days.. **Mr. Sanchez:** Well, somebody withdrew 500 dollars from your account earlier today. **Mateo:** How could they do that? Don't they need to know my password? **Mr. Sanchez:** Not necessarily. Does your wallet contain any personal information? **Mateo:** Such as? **Mr. Sanchez:** Such as your driver's license or social security number? **Mateo:** I keep my driver's license and my social security card in my wallet. **Mr. Sanchez:** That's all they needed. With that information, they can get into your bank account and take out all your money. They can even start a new account and take out a loan in your name. It's called identity theft. **Mateo:** What should I do? **Mr. Sanchez:** Well, the first thing you need to do is freeze your checking account. That will prevent the thieves from taking any more money out of your account. **Mateo:** Am I liable for the 500 dollars that was taken out of my account this morning? **Mr. Sanchez:** Probably not. I'll fill out a dispute claim. You can probably get the money back, although it may take a couple of weeks. **Mateo:** Wow! That's a relief. What else should I do? **Mr. Sanchez:** You should definitely file a police report. Did you have any credit cards in your wallet? **Mateo:** Yeah, just one. **Mr. Sanchez:** Then you should call the credit card company right away. Notify the company that your card has been stolen and cancel the card. **Mateo:** Thanks, Mr. Sanchez. You've been a big help. If you'll excuse me, I have a few calls I have to make. **Mr. Sanchez:** Yes, you'd better get going. Take care, Mateo. And be careful.